Being a Catalyst in Communities -

The scientific facts about the open source way

- Karsten 'quaid' Wade, Sr. Community Gardener



Who: @quaid LA born, NorCal raised FOSS advocate for 10 years

Red Hat Community Architecture team



Being a catalyst in communities

To be the catalyst in communities of customers, contributors, and partners creating better technology the open source way.



Professors Open Source Summer Experience: POSSE

Being a catalyst in education





From POSSE to Communities of Practice

Communities of practice are formed by people who engage in a process of collective learning in a shared domain of human endeavor: a tribe learning to survive, a band of artists seeking new forms of expression, a group of engineers working on similar problems, a clique of pupils defining their identity in the school, a network of surgeons exploring novel techniques, a gathering of first-time managers helping each other cope. In a nutshell: Communities of practice are groups of people who share a concern or a passion for something they do and learn how to do it better as they interact regularly.

- Wenger, McDermott, Snyder "Cultivating Communities of Practice"



Free <3 Open <3 Free



The Open Source Way:

Creating and nurturing communities of contributors

http://www.TheOpenSourceWay.org/wiki

http://www.TheOpenSourceWay.org/book



How does this matter to you?





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Questions?

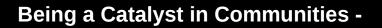
Links:

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http://www.TheOpenSourceWay.org/book

http://quaid.fedorapeople.org/presentations





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Not just gut instinct, an understanding of community processes informed by science.

Tom Sawyer & the barn raising.

Fedora => RHEL & lessons learned.

SELinux – positive & negative lessons learned.

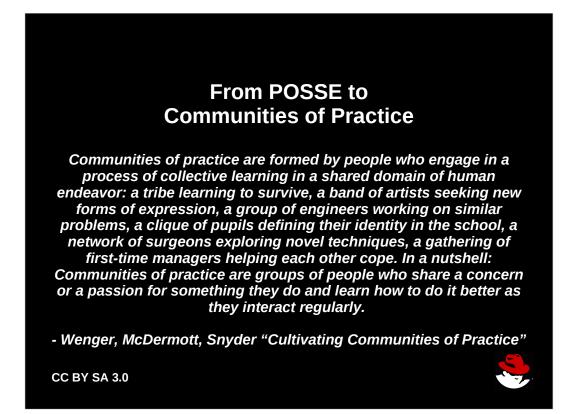
Virt – Xen, KVM, and libvirt.



- Focus on higher edu as a place to teach how to participate in open source, not just as a consumer.
- Students are graduating without experience that FOSS gives.
- Our team took observed, talked, and learned:
- 1. No single location for educators to discuss resources and processes.
- 2. Academic calendar is different from FOSS calendar.
- 3. Success formula: having the educator already a contributor.

TeachingOpenSource.org

POSSE – taught by community & FOSS contributors; productively lost;



Greg's moment with Matt Jadud and Cam Seay.

FOSS is a big Community of Practice.

CoP scientific discipline is a better measuring stick than downloads and mailing list size.

3 structural elements: Domain, Community, Practice

7 principles: Design for evolution Open a dialog between inner and outer perspectives Invite different levels of participation Develop both public and private community spaces Focus on value Combine familiarity and excitement Create a rhythm for the community



Constructed war v. healthy debate in a CoP.

- Fundamentally, we are in violent agreement the majority of the time and cases.
- But people associate themselves and feel put out or put off by e.g. "free software", "open source software".
- Friedman's "The World is Flat", open source is one of the 10 flatteners; he calls it "the most disruptive force of all." CIOs took notice.
- We've noticed at Red Hat as our business grew across markets as much as deeper in them. Free software brand works great for hackers. Open source brand works great for business.
- With both, we've benefited from innovators who didn't feel a fit with the other term.



Applying TOSW beyond technology, building on the brand strength of open source.

It's a handbook: principle, implementation, example. Designed for participation.

- From internal cookbook, here to benefit to/from CoP around community leadership & help raise the tide.
- It's good protection from knowledge lost to a hungry raptor. Plus, community work is going to be better, over time, than what we can write/maintain.
- Free content creators get to choose their tools. Mine: MediaWiki, DocBook XML, Publican, git.
- Free content creators get to choose their own license. Ours is the CC BY SA 3.0 Unported.

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- Scientific support via CoP and implementing TOSW and how it matters to you.
- Individual trying to make headway adopting FOSS gains from the referencability.
- Helps you make a more compelling business case about using open source beyond low-cost. In addition, look at "The Open Source Triple Play."
- If your CoP intersects technically, this helps you make better open communities.
- Handbook to help participate in open collaborations good for learning, CV, personal networking.
- Every time someone looks to FOSS for a model, this book helps them.

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